



# WREB

A National Dental and Dental Hygiene Testing Agency

Fall 2010 • [www.wreb.org](http://www.wreb.org)



## Dental Electronic Scoring System (DESS) Launches in 2011

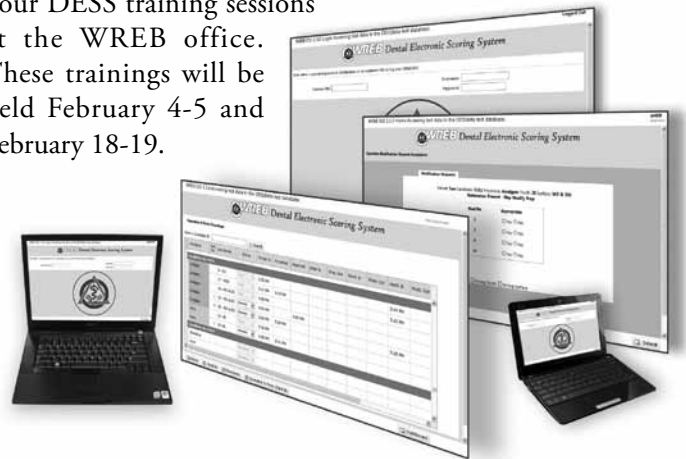
DESS is the acronym for "Dental Electronic Scoring System." The system is just what it says... "electronic scoring system." Developed throughout the year following the successful implementation of HESS (the Dental Hygiene counterpart), DESS is currently undergoing rigorous "beta" testing. This wireless notebook system will be used for recording examiner scoring and will replace grade sheets that must be scanned by office staff.

Feedback from weekly workgroups, including grading examiners, floor examiners, auxiliaries and site coordinators, in the WREB office has been overwhelmingly positive. Comments such as "intuitive and easy to use," "this will be such a time saver," and "very responsive and friendly to use" are common responses from those testing.

The first on-site exam demonstration will be at USC August 14-17, then at Houston September 9-12 and USC December

16-19. With implementation scheduled in 2011, plans are being developed to provide full training for all examiners and auxiliary staff throughout the upcoming months.

Examiners will be participating in one of several four-hour DESS training sessions at the WREB office. These trainings will be held February 4-5 and February 18-19.



## Dr. Bruce Horn Selected as Future Director of Exam Administration

At the July meeting the WREB Board of Directors approved the appointment of Dr. Bruce Horn as WREB's future Director of Exam Administration. Dr. Horn will succeed Dr. Gerald Woodworth who has announced his intention to retire from his position as Director of Exam Administration in the fall of 2011. Dr. Woodworth will continue as an Exam Coordinator.

The Selection Committee is delighted to have found such a well qualified candidate. Dr. Horn has been active with WREB for over 10 years and has served as a grading examiner, team captain, exam coordinator, Chair of the Operative Committee and Secretary Treasurer, President-Elect and President. Dr. Horn is also currently serving his 9th and final

year as an elected member to the Oklahoma Board of Dentistry. He is president of the Dental Board and has served in this position for the previous 5 years. He has represented the AADB on the Joint Commission on National Dental and Dental Hygiene Examinations for the past 4 years. He is currently the chair of the JCNDE. Dr. Horn has also been appointed to an indefinite term as a member of the Committee for an Integrated Examination.

His excellent people skills, detailed knowledge of WREB and exposure at the national level will serve him well in his new position with WREB. Congratulations Dr. Horn!



## WREB BOD Approves Governance Restructure in Concept

At the July 2010 meeting of the WREB Board of Directors, Berit Lakey, PhD from Board Source, a consultant engaged by WREB to facilitate the process of reevaluating our governance structure, made a presentation to the Board outlining the process and the proposed final structure. This has been a year long process involving members of the Executive Committee as well as Dr. Luis Dominicis and Dr. Marshall Titus.

The goal of the new structure is to keep WREB's identity amidst growth, to maintain adherence to WREB's mission, to

eliminate gaps, redundancy and overlapping and unclear lines of authority. The recommendations include clarifying the rights and responsibilities of membership, separating the roles of the Board of Directors and the Exam Review Committees, and clarifying the role of the Executive Committee. In fulfilling the responsibility of state boards, most state board members are primarily interested in the exam content and development. This is the aspect of WREB that the state boards are depending on WREB to fulfill. Following is a very general overview of the proposed structure.

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## Committees benefit from Telecommuting via Teleconference

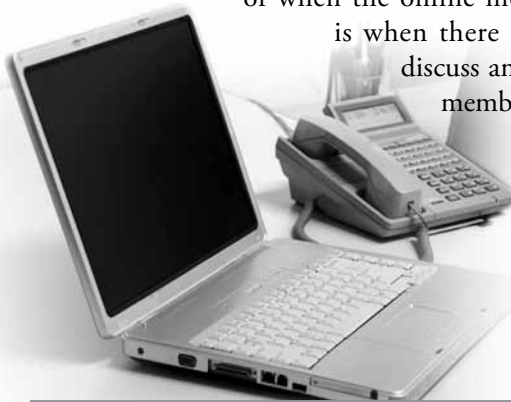
The Dental Hygiene Process of Care, PATP and Ad Hoc Prosthodontics Committees have been the first committees to successfully utilize WREB's latest technology enhancement – the online meeting. Committees are the backbone of our exam development process. The dedicated examiners that serve on these committees contribute many hours traveling and participating in these essential meetings.

The online meeting will never completely replace the traditional committee meeting; however, it does have its place in expediting committee work by allowing more frequent review of team "homework" assignments. Once the assignments are individually reviewed and completed, the committee assembles via the teleconference. Utilizing both the phone and the computer, committee members can review and discuss each other's work very efficiently. Another example of when the online meeting is beneficial is when there is new business to discuss among all committee members.

For those of you who have not participated in the online meeting, here is an overview:

- The meeting has two components, a telephone conference and an online computer presentation. A few minutes before the scheduled meeting time, participants dial into the teleconference phone number, then when prompted enter a code number. This allows the member to hear and "talk" to each other during the conference call.
- Computer login. WREB provides a computer link that creates an "online meeting room." WREB office staff is the "host" and each committee member signs on under their own name as a guest. Each individual can see who is online by their sign-in name, visible at the lower portion of their computer.
- WREB can even designate another participant as the host to control what is being viewed on the computer screen.
- Meetings are usually scheduled between 4 and 6pm Mountain Standard time zone and are typically limited to two hours.

We are excited to expand the use of this new aspect of technology to help us reduce cost and reduce the fatigue factor associated with frequent travel to the WREB office for committee members. The Executive Committee recently approved a new policy for online meeting reimbursement to insure that we continue to reimburse our committee members for the time they put in.



### **Governance Restructure** *continued from page 1*

- The current Exam Review Committees will be replaced with Dental and Dental Hygiene Exam Review Boards. These boards will have representation from all active member states and will develop and approve the examinations, based on input from the subject committees.
- The Governing Board will replace and expand the current Executive Committee. This group will be selected by the members of Exam Review Boards and will be responsible for the administrative decisions of the organization.
- Two forms of membership will be available. Active membership involves providing examiners and

participating on the exam review boards, with possible participation on the governing board. Affiliate membership does not require active participation on the boards or as examiners.

At the conclusion of the meeting, the Governance Restructuring Work Group was charged with creating bylaws and a transition plan to bring to the Board for final approval in January. Two new members of the work group have been added. They are Dr. Norman Magnuson from Oregon and Dr. Robert Lauf of North Dakota. They are replacing Drs. Dominicis and Titus who are no longer the WREB representatives for their member states.

## California Accepts Dental Hygiene Results as of January, 2010

As of January of 2010 California began accepting the WREB dental hygiene exam as a pathway to licensure for dental hygiene applicants in California. WREB has historically tested candidates in California but these candidates were seeking licensure in other states. The first exam was held at USC in April this year and included California candidates seeking licensure in California utilizing WREB results. At that exam, WREB hosted members of the Dental Hygiene Committee of California so they could become more familiar with the WREB examination process. In addition, there were several potential future WREB examiners observing in preparation for joining the ranks of WREB examiners in 2011.

WREB has 4 hygiene exams scheduled in California for 2011.

## **Spotlight: Dr. James Sparks, 2010 David S. Low Service Award Recipient**

WREB is pleased to honor each year someone who contributes exceptional service to both their profession and WREB. Dr. James Sparks was named as the recipient of the David S. Low Service Award for 2010. The Executive Committee annually selects either a dentist or a hygienist, on a rotating basis from among the WREB examiners who exemplify the many outstanding qualities exhibited by Dr. Low over his years of service to WREB. Dr. James Sparks received his award at the July meeting of the Board of Directors from Dr. Bruce Horn, WREB's president. We asked Dr. Sparks a few questions in response to his honor...

### ***How long have you been a dental examiner with WREB?***

I believe I began examining in 1998, and my first exam was at UW @ Seattle

### ***What do you find the most rewarding aspect of examining?***

Hands down – meeting and working with all the dedicated and exceptional people that examine and work for the Western Regional Examining Board.

### ***Recall one or more memorable, humorous, or touching events while working with WREB:***

A couple of stories easily come to mind.



Like the fact that Dave Low never remembered my name no matter how many exams I did, or committees I served on or meetings I attended.

He always called me Jerry. Now there was a Jerry Sparks who examined for WREB about ten years ago from Arizona, I think, and he only examined one or two years but from then on Dave always called me Jerry. After a while I gave up trying to correct him. I tell this story because I truly had a great admiration and respect for Dave and miss him and his leadership for this organization.

Another story was at an Exam in San Antonio, Tx May 2008. Janet Rivera suggested we go eat at a local restaurant in walking distance of the hotel where we were staying. Tammy Slater, Donna Harrison and Janet Rivera went ahead to secure a table for our group. Our group included Drs. Penchas, Mason, Schleicher, Auld, Scranton, myself and others. What happened was the ladies were sitting on the patio at an outside table not quite big enough for all us. They asked the waitress if they could move another table closer and she informed them that was not possible. When the rest of us arrived Janet and Dr. Penchas decided they could move the table closer to theirs. (The people at the next table had just gotten up and left) The table had not been cleaned off yet, and as Janet and Dr. Penchas picked it up

to move it they discovered the reason the waitress told them they couldn't move the table closer! The legs were bolted to the floor and not to the table top. Next, all we heard was a thundering "Crash" – as the tabletop hit the floor. Janet was wearing all white and got splattered with catsup, leftover food and dishes went flying everywhere. Inside and outside the restaurant you could have heard a pin drop. Drs. Mason, Schleicher and maybe Schlattman, if I remember correctly, took one look at the situation and decided they weren't associated with us and returned to the hotel to eat. The rest of us lived through the humiliation and had a great meal with friends anyway. If only I had my camera... because the looks on people's faces were priceless.

Or there was the time at the Las Vegas Hilton when Ed Carlson was waiting for the valet to bring his car. The valet slowed down as if he were going to stop but then sped up and went a little further down the drive, giving Ed's car to a woman who was in a hurry to get to the airport. When they brought her car around they tried to give it to Ed so the hotel got a cab to take Ed and crew to UNLV. By the time they reached the end of the drive here comes the lady returning his car. She quickly jumps out of his car and into hers and speeds off. The hotel paid the cab \$10 just to take them to the end of the drive and back. When Ed and crew reached the dental school they discovered the lady had been in such a hurry, her luggage was left in the car's trunk. Doing the right thing next involved coordinating the hotel to get someone to pick up and deliver the luggage to the airport. Just another day at a WREB exam.

### ***Tell us something interesting people may or may not know about you?***

I was a mechanic (or Ground Power Equipment Repairman) for ten years in the Air Force and at Tinker AFB after I got out of the service before I returned to school and became a dentist. Back then I repaired equipment used to support aircraft while on the ground. That equipment included air conditioners, heaters, hi and lo air compressors, Hydraulic Test Stands, Cabin Pressure Tester, just to mention a few. That is why I fix most of my own equipment and am my own IT person at my office.

### ***What do you like to do for fun?***

I like to take a lot of pictures as well as play with my computers. Dr. Larry Kincheloe (a Gynecologist) and I have opened a Medical / Dental clinic at the Oklahoma City Rescue Mission. Our Sunday School class has spent the last twenty years together for Labor Day. This year we are planning to meet in Kansas City, Mo.

Carol and I also have game night usually once a month with friends. We also do "Zumba" at my office 3 times a week. Now ask me what "zumba is"...

*continued on page 6*

## WREB 2011 Examination Schedule Local Anesthesia, Dental Hygiene, and Restorative

<b>Exam Location</b>	<b>Exam Dates</b>	<b>Application Deadline</b>	<b>Exam Type &amp; Fee Anes (AN), Hygiene (DH), Rest (RE)</b>
Portland Community College-Portland, OR	February 26-27	January 12, 2011	AN \$280.00
University of New Mexico-Albuquerque, NM	March 11-13	January 25, 2011	AN \$300.00
Rio Salado College-Phoenix, AZ	March 12	January 26, 2011	AN \$270.00
University of Missouri -Kansas City-Kansas City, MO	March 12-15	January 26, 2011	DH \$950.00
Weber State University -Ogden, UT	March 16-19	January 31, 2011	AN \$300.00 DH \$975.00
Phoenix College-Phoenix, AZ	March 17-20	January 31, 2011	AN \$285.00 DH \$970.00
University of Iowa-Iowa City, IA	March 18-20	February 1, 2011	DH \$1125.00
Lake Washington Technical College-Kirkland, WA	March 23-28	February 4, 2011	AN \$325.00 RE \$515.00
Salt Lake Community College-Salt Lake City, UT	March 25-26	February 8, 2011	AN \$300.00
Baylor College of Dentistry-Dallas, TX	April 15-18	March 1, 2011	DH \$1050.00
University of the Pacific-Stockton, CA	April 15-18	March 1, 2011	AN \$295.00 DH \$1055.00
Dixie State College-St. George, UT	April 20-23	March 7, 2011	AN \$295.00 DH \$995.00
University of Texas, San Antonio-San Antonio, TX	April 29-May 2	March 15, 2011	DH \$1015.00
University of Oklahoma-Oklahoma City, OK	April 29-May 2	March 15, 2011	DH \$990.00
Utah College of Dental Hygiene-Orem, UT	May 4-7	March 18, 2011	AN \$300.00 DH \$1200.00
Midwestern State University-Wichita Falls, TX	May 5-8	March 21, 2011	DH \$1005.00
Rio Salado College-Phoenix, AZ	May 6-9	March 22, 2011	AN \$270.00 DH \$960.00
University of Texas, Houston-Houston, TX	May 11-15	March 27, 2011	DH \$1050.00
Carrington College – Boise-Boise, ID	May 12-15	March 28, 2011	AN \$305.00 DH \$1000.00 RE \$475.00
University of Alaska-Anchorage, AK	May 13-16	March 29, 2011	AN \$270.00 DH \$1060.00 RE \$500.00
Lane Community College-Eugene, OR	May 18-22	April 1, 2011	AN \$300.00 DH \$1000.00 RE \$515.00
Phoenix College-Phoenix, AZ	May 20-23	April 5, 2011	AN \$285.00 DH \$970.00
MSU-Great Falls College of Technology-Great Falls, MT	May 28-29	April 13, 2011	AN \$295.00 DH \$975.00
Eastern Washington University-Spokane, WA	June 3-7	April 19, 2011	AN \$285.00 DH \$1005.00 RE \$530.00
Idaho State University-Pocatello, ID	June 8-11	April 22, 2011	AN \$295.00 DH \$960.00
Lake Washington Technical College-Kirkland, WA	June 9-13	April 25, 2011	AN \$325.00 DH \$1010.00
Loma Linda University-Loma Linda, CA	June 17-21	May 3, 2011	AN \$300.00 DH \$1000.00
University of New Mexico-Albuquerque, NM	June 24-26	May 10, 2011	AN \$300.00 DH \$1015.00
Portland Community College-Portland, OR	June 24-29	May 10, 2011	AN \$280.00 DH \$995.00 RE \$500.00
University of Southern California-Los Angeles, CA	August 19-21	July 5, 2011	AN \$325.00 DH \$1060.00
Eastern Washington University-Spokane, WA	September 8-11	July 25, 2011	AN \$285.00 DH \$1005.00 RE \$530.00
University of Texas, San Antonio-San Antonio, TX	September 9-12	July 26, 2011	DH \$1015.00
Utah College of Dental Hygiene-Orem, UT	December 12-17	October 28, 2011	AN \$300.00 DH \$1200.00
Carrington College – Boise-Boise, ID	December 15-18	October 31, 2011	AN \$305.00 DH \$1000.00 RE \$475.00
Phoenix College-Phoenix, AZ	December 15-18	October 31, 2011	AN \$285.00
University of Southern California-Los Angeles, CA	December 16-18	November 1, 2011	AN \$325.00 DH \$1060.00

## 2011 DENTAL EXAM LOCATIONS, DATES AND FEES

Assuming space is available, candidates may apply between the application and final deadline dates but will be charged a \$100 late fee.

\*Candidates enrolling in sites marked by an asterisk will be charged an additional fee by the host site.

Exam Location	Exam Dates	Application Deadline	Final Deadline	Exam Fee
Tufts University #1 • Boston, MA	March 4-7 Friday-Monday	January 18	February 11	\$1760*
University of Missouri-Kansas City (UMKC) • Kansas City, MO	March 12-15 Saturday-Tuesday	January 26	February 21	\$1760*
VA Commonwealth University • Richmond, VA	March 12-15 Saturday-Tuesday	January 26	February 21	\$2160
University of Nevada, Las Vegas (UNLV) • Las Vegas, NV	March 12-15 Saturday-Tuesday	January 26	February 21	\$2185
New York University (NYU) • New York, NY	March 17-20 Thursday-Sunday	January 31	February 24	\$2060*
University of Iowa • Iowa City, IA	March 18-21 Friday-Monday	February 1	February 25	\$2110
Loma Linda University #1 (LLU) • Loma Linda, CA	March 18-22 Friday-Tuesday	February 1	February 25	\$2060
University of California, Los Angeles (UCLA) • Los Angeles, CA	March 24-27 Thursday-Sunday	February 7	March 3	\$2360
University of Colorado • Aurora, CO	March 24-27 Thursday-Sunday	February 7	March 3	\$2360
Case Western Reserve University • Cleveland, OH	March 24-27 Thursday-Sunday	February 7	March 3	\$1910
University at Buffalo State University of New York • Buffalo, NY	March 31-April 3 Thursday-Sunday	February 14	March 10	\$1760*
Nova Southeastern University • Ft. Lauderdale, FL	April 1-4 Friday-Monday	February 15	March 11	\$2045
Temple University • Philadelphia, PA	April 6-9 Wednesday-Saturday	February 21	March 16	\$2185
Boston University • Boston, MA	April 7-10 Thursday-Sunday	February 21	March 17	\$1760*
Creighton University • Omaha, NE	April 7-10 Thursday-Sunday	February 21	March 17	\$2110
University of Louisville • Louisville, KY	April 14-17 Thursday-Sunday	February 28	March 24	\$2085
Baylor College of Dentistry • Dallas, TX	April 15-18 Friday-Monday	March 1	March 25	\$2110
University of Southern California #1 (USC) • Los Angeles, CA	April 29-May 2 Friday-Monday	March 15	April 8	\$2360
University of Texas at San Antonio #1 • San Antonio, TX	April 29-May 2 Friday-Monday	March 15	April 8	\$2110
University of Oklahoma • Oklahoma City, OK	April 29-May 2 Friday-Monday	March 15	April 8	\$2260
University of Texas at Houston • Houston, TX	May 12-15 Thursday-Sunday	March 28	April 21	\$2110
University of the Pacific #1 (UOP) • San Francisco, CA	May 20-23 Friday-Monday	April 5	April 29	\$2215
University of California, San Francisco (UCSF) • San Francisco, CA	May 20-23 Friday-Monday	April 5	April 29	\$2293
Oregon Health & Science University • Portland, OR	May 27-30 Friday-Monday	April 12	May 6	\$2160
A.T. Still Arizona School of Dentistry • Mesa, AZ	June 2-5 Thursday-Sunday	April 18	May 12	\$2010
University of Southern California #2 (USC) • Los Angeles, CA	June 3-6 Friday-Monday	April 19	May 13	\$2360
University of the Pacific #2 (UOP) • San Francisco, CA	June 3-6 Friday-Monday	April 19	May 13	\$2215
Tufts University #2 • Boston, MA	June 10-13 Friday-Monday	April 26	May 20	\$1760*
Loma Linda University #2 (LLU) • Loma Linda, CA	June 10-14 Friday-Tuesday	April 26	May 20	\$2060
University of Washington • Seattle, WA	June 15-18 Wednesday-Saturday	May 2	May 25	\$2135
Midwestern University • Glendale, AZ	August 25-28 Thursday-Sunday	July 11	August 4	\$2110
University of Texas at San Antonio #2 • San Antonio, TX	September 9-12 Friday-Monday	July 26	August 19	\$2110
University of Southern California #3 (USC) • Los Angeles, CA	December 16-19 Friday-Monday	November 1	November 28	\$2360

## **Dr. James Sparks** *continued from page 3*

### ***Tell us briefly about your family:***

Carol and I have been married for 36 years, we have two wonderful daughters. The oldest is married and is currently living in Belgium where her husband is stationed at NATO Headquarters. He is a Captain in the Air Force. My youngest daughter lives at home with us and is my chair side assistant as well as a student attending a local college.

My oldest daughter is pregnant and due in November with our first grandson, exciting times ahead.

### ***What Associations outside of WREB are you involved with?***

I am on the Board of Directors for the Oklahoma Health Providers Program which is the program that assesses, diagnoses, and recommends treatment for those persons that have drug and alcohol abuse, as well as other behavioral issues. I'm active in:

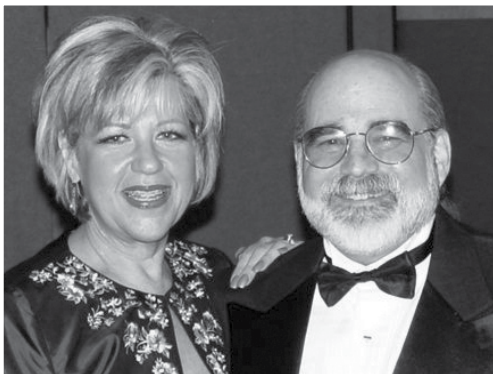
The Oklahoma Dental Association, Oklahoma County Dental Society.

Spring Creek Baptist Church where in years past I chaired three Habitat For Humanity blitz projects. At that time we had to get

volunteers, money and materials to build a house in a weeks' time from the ground up.

### ***Is there a slogan, mantra, or philosophy that guides you at work and in your private life?***

Life is short! Make the most of it and enjoy every moment while you can because there are no do over's.



## ***Join WREB Staff in the fight against Breast Cancer***

Several people from WREB were involved in the Breast Cancer Three Day held last November 13-15, 2009. Linda Paul, a breast cancer survivor herself, Kelly Reich and Robin Krych and several other friends of WREB all participated in the demanding 60 mile event. The walk was dedicated to both Mary Beth Meiches, one of WREB's auxiliary coordinators, and Beth Cole, WREB's Executive Director, who both had been diagnosed with breast cancer in 2008. Between the walkers and fundraisers, over \$8000 was raised. After the race, a decision was made that in 2010, an event would be selected that would allow more people to participate.

This year, employees from the office will be participating in the "Komen Race for the Cure". The event will be held on Sunday, October 10, 2010 in Phoenix. It is a 5K Walk or Run (3.1 miles). Beth Cole will be the Team Captain of the "Tie Dyes for Ta-Tas" team. The team has a collective \$10,000 fundraising goal. In recognition of the race date, the team has adopted a

"10/10" fundraising strategy. Each team member has been challenged to ask ten people for a \$10 donation. Then each of those ten people will be challenged to do the same.

Everyone associated with WREB is invited to join the team and participate in the "10/10" challenge. Even those not close to Phoenix can join the team for a \$30 registration fee and then "Sleep in for the Cure" that morning. If you don't want to join the team, we ask that you please consider donating to help us reach our \$10,000 goal. No donation is too small!

To join the team or donate, please use this link: [www.komenphoenix.org](http://www.komenphoenix.org) and then donate either to a specific participant or look up the team name: Tie Dyes for Ta-Tas and make a general donation to the team. Alternatively, you may send a check to Beth at the WREB office made out to "Race for the Cure." Thanks for helping us make a difference!



## **Beyond WREB: Janet Ingraio, RDH**

I have had the privilege of being a WREB examiner for somewhere around 14 years. I was shocked when I recently had that fact brought to my attention by an examiner who took the exam in 1998. Some of us were reminiscing about the early days of the EIO (Extra-Intraoral exam) and the extensive writing by the candidates. She was, in fact, one of those candidates and we had a good laugh over how challenging it probably was to grade her form! That was 12 years ago and I had examined for a couple of years by then. I have been a Team Captain for the last 10 years, and I have thoroughly enjoyed it. Each year has brought with it new changes, new exam sites and new examiners, all of which serve to keep my role fresh and fun. Oh, there have been some challenges along the way, but I have always found that WREB teams are really just that-great teams who rally to solve whatever problem might arise, and most of the time, keep their sense of humor and perspective! I've had wonderful mentors and made great friends!

I've been married to my husband, Joe, for 42 years- yikes, why did my mother let me get married when I was only 8?? Seriously, I was young, but not THAT young! We live in Boise, Idaho where Joe is an Associate Pastor at the Vineyard Christian Fellowship. We have a son, Christian, and a daughter, Stephanie, both married to wonderful spouses. We are so lucky to see our 2 amazing grandchildren, Jake and Emma, all the time. My two cats, Lenny and Squiggy, keep Joe company while I travel to exams. My mother will turn 101 in August and is an inspiration to me every day.

I work in clinical practice in Boise and still love the practice of dental hygiene- primarily because I love to see people get excited about their health and the changes they can make.

## **New WREB Team Member: Kathy Reiff**

**How long have you been with WREB?** I've been here 8 months now and love my job. As the "Dental Assistant", I pack the exams, keep the packing room stocked and in order, and in general "assist" where needed. Everyone has been great and made me feel right at home. I recently attended my first exam in Mesa. It was very interesting and helped to see the whole process in action.

**Are you an AZ native?** I am from Michigan. We had our own Heating, Cooling and Refrigeration company for 10 yrs. The economy necessitated moving; however the best laid plans! We moved to Phoenix March 09, Howard started a new job, and a week later fell 30 feet from the top of a ladder. Both ankles were crushed, and a fractured back vertebra. After several surgeries and a lengthy recovery ahead, we're staying optimistic.

**Family?** I have 2 daughters and a son. Lindsey, 21, just delivered our first grandchild, Ellyce & already I'm over the moon. My other daughter, Logan, is 19 and just finished her Medical

This carries over into my other "job", which is that of Ministry Leader for a biblically based recovery program called Celebrate Recovery. Every day, I am reminded of the grace of God on my life and in the lives of others as I watch men and women shed the pain and regret of past addictions, abuse and other life issues. Through a relationship with God and a loving and supportive community, they are able to start over, regaining self-respect, the ability to make healthy decisions and lead productive and fulfilling lives. We see families put back together and those who were once hopeless become strong leaders and "givers" instead of "takers". They are my heroes!

This last couple of years, I have had the extraordinary experience of being a part of the HESS (Hygiene Electronic Scoring System) development. Seeing the process of writing a new software was a great education, and it stretched me to have to look at the acceptance and grading processes in brand new ways. The team of people I worked with are BRILLIANT! It's been very gratifying to see the Cadillac quality product that was produced and I am so grateful for the opportunity.

Between WREB, private practice and ministry, I'm kept hopping. But when I can, I love movies, the beach and camping. On a recent trip to Hawaii, I conquered my fear of heights and braved the zipline! It was the scariest and the most fun thing I've done in a long time! In the end, your jobs might make your schedule full, but it's the relationships that make your life full. I'm blessed on both accounts.



Assisting Certificate. She works with brain injury patients (and still manages a second restaurant job). Her goal is to become an RN, and starts school soon. My youngest, Michael, is a Sr. in high school. He works p/t at a golf course and plays pretty good too! My husband also has a married daughter in Sedona who is in real estate. Last, but not least, we have 2 Welsh Corgi dogs. "Timmy" came from Michigan with us and we adopted "EZ" from a local corgi rescue. They love dressing up w/hats and riding on the boat.

**What do you do when you're not at work?** Our favorite pastime is boating; and we're fortunate to be out weekends at Lake Pleasant nearby. We've also had our share of harrowing tales in bad weather. You certainly gain respect for the water and forces of Mother Nature.



# 2010-2011 Calendar of Events

October 6.....	Executive Committee.....	Orlando, FL
October 7-8 .....	AADB meeting .....	Orlando, Florida
October 15-16 .....	DESS training TC's, AC's, SC's Group 1 .....	Phoenix, AZ
October 23-24 .....	DESS training TC's, AC's, SC's Group 2 .....	Phoenix, AZ
January 28.....	Executive Committee.....	Phoenix, AZ
January 29.....	Board of Directors meeting .....	Phoenix, AZ
February 19-20 .....	Aux Coordinator-Site Coordinator training ....	Phoenix, AZ
February 26-27 .....	First Dental Hygiene exam of 2011 .....	Portland, OR
February.....	Grading Examiner DESS training .....	Phoenix, AZ
March 4-7 .....	First Dental exam of 2011 season .....	Tufts University
April 3.....	Executive Committee meeting .....	Chicago, IL
June 24-25 .....	Executive Committee Meeting .....	Phoenix, AZ

## **New states accepting WREB results:**

- California recently added Dental Hygiene acceptance.
- Kentucky for Dental and Dental Hygiene.
- Illinois for Dental and Dental Hygiene.
- Pennsylvania for Dental and Dental Hygiene.

## **Tips for Getting a Good Seat!**

One of the most frequently asked questions I get is "why didn't I get a seat in the front of the plane?"

Your seat assignment is effected by two things. First, how far in advance you make your reservation. The sooner you book, the better your chances of a choice seat, Second, your status with the airline. The airlines have recently changed their rules regarding advanced seat assignments. On most US carriers, all seats in front of the wing are reserved for elite members of their frequent flyer programs. The airlines will not release those seats to the general public until 24 hours before the flight.

There are ways you can secure a better seat after the reservation has been made. Even though you are assigned a seat when you book your reservation, you can still change it by going onto the airlines website the night before your flight. You can checkin online and move your seat assignment. Some airlines will even let you purchase those prime seats for a fee. It will also help to become a member of your favorite airlines frequent flyer program.

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# **WREB**

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